

CLINIC VOLUNTEER SATISFACTION SURVEY

(INCLUDES TRIAGE, LAB, PHARM TECH, INTERPRETER, AND ADMINISTRATIVE VOLUNTEERS)

Race/Ethnicity (Optional): _____ Gender: _____

How long have you been volunteering at CommunityHealth? _____

Please check the volunteer roles you participate in:

Triage Lab Pharmacy Tech Front Desk Interpreter Intake Assistant
 Referral Assistant Women's Health Assistant Health Education

How often do you volunteer:

once a week or more three times a month twice a month once a month

Please check any events you attend(ed):

Annual Holiday Party 5K Run/Walk Committee Meetings Volunteer Picnic
 YPC Fundraising Events CommunityHealth Gala Other

What other types of events would you be interested in attending if they were offered?

Are you interested in expanding your CommunityHealth activities? If so, please tell us how:

	Extremely Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Extremely Dissatisfied	NA
Please tell us how you feel about:					
Your volunteer experience					
The Clinic Coordinators/Clinic Manager					
The Volunteer Services Coordinator					
The impact you make through volunteering					
Recognition you receive					
Your Overall Volunteer Experience					
Please explain any areas of dissatisfaction:					

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	NA
Please select the response that best reflects your volunteer experience:					
I have the resources that I need to complete volunteer tasks					
I am informed about CommunityHealth policies, news, procedures, etc.					

Please continue to the back side

The Clinic staff are available to answer questions and give feedback					
There are enough supplies available to complete volunteer tasks					
(For Volunteer Interpreters) I feel that I was given sufficient instruction before beginning to interpret					
(For Interpreters) I feel that I have access to any medical terms in Spanish/Polish that I am not familiar with					
Please explain any areas in which you disagree:					

	Extremely Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Extremely Dissatisfied	NA
Please rate your satisfaction with the following:					
Volunteer Orientation					
Triage Training					
Triage Practicum					
Lab Training					
Lab Practicum					
Pharmacy Tech Training					
Medical Interpreter Training					
Please explain any areas of dissatisfaction:					

Do you have suggestions for improving the volunteer orientation or training programs?

Do you have suggestions for further volunteer recruitment (Spanish/Polish interpreters in particular)?

How can we improve our services? Please give us your thoughts, comments, and suggestions on any aspect of your CommunityHealth experiences?

Do you have any other comments/concerns you would like to share?
