

VOLUNTEER MEDICAL PROVIDER SATISFACTION SURVEY
(MEDICAL PROVIDERS INCLUDE PHYSICIANS, SPECIALISTS, RN's, PHARMACISTS, COUNSELORS)

Race/Ethnicity (Optional): _____ Gender: _____

How long have you been volunteering at CommunityHealth? _____

Do you volunteer as part of a medical training program? _____

If yes, which program? Loyola NW CCOM UIC LGH/IM UofC SJH Rush Scholl

How often do you volunteer:

_____ once a week or more _____ three times a month _____ twice a month _____ once a month

_____ every six months _____ once a year

Please check any CommunityHealth events you attend(ed):

_____ Annual Holiday Party _____ 5K Run/Walk _____ Committee Meetings _____ Volunteer Picnic

_____ YPC Fundraising Events _____ CommunityHealth Gala _____ Other

What other types of events would you be interested in attending if they were offered?

Are you interested in expanding your CommunityHealth activities? If so, please tell us how:

	Extremely Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Extremely Dissatisfied	NA
Please tell us how you feel about:					
The Clinic Staff					
The Volunteer Services Coordinator					
The impact you make through volunteering					
The orientation you received					
Recognition you receive					
Your overall volunteer experience					
Please explain any areas of dissatisfaction:					

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	NA
Please select the response that best reflects your volunteer experience:					
The Clinic staff are available to answer questions and give feedback					

Please fill out the other side

I have the resources I need to provide quality patient care					
I am informed about CommunityHealth policies, news, procedures, etc.					
I have enough time to complete patient care tasks safely					
In general, I am satisfied with the quality of care that I provide					
Serious mistakes do not occur here					
There is enough staff/volunteers to cover the clinic					
The work load is too much					
Medications that I need are normally available					
Given the patient populations and the model of care we have, our patients experience good health outcomes					
Please explain any areas in which you disagree:					

	Very Effective	Somewhat Effective	Not Effective
Please rate the following systems:			
Making referrals			
Scheduling follow-up appointments			
Receiving lab results			
Receiving referral results			
Please explain any areas which are not working effectively?			

How can we improve our services? Please give us your thoughts, comments, and suggestions on any aspect of your CommunityHealth experience?

Do you have suggestions for further volunteer medical provider recruitment? Can you suggest any organizations/programs/individuals that might be interested in learning more about becoming a volunteer?

Do you have any other comments/concerns you would like to share?
