

Thank You

Thanks for all you do to make our services possible.

In the past nine months...

1,800 new patients enrolled at CommunityHealth

18,727 medical visits were conducted including primary care, specialty care and nursing visits

46,278 prescription medications were dispensed with a value of \$7,193,603

New Specialties and Programs:

Art Therapy In conjunction with CommunityHealth's counseling program, an art therapy group began in August facilitated by Jenifer Korotko, an Art Therapist. Each session is designed to provide a therapeutic environment, via arts mediums, for patients. The focus is on discussing art pieces created at home (all participants are given sketchpads and pastels for home use; similar to 'journaling') while creating a particular piece during the session to process with the group.

Asthma Clinic Since March, Dr. Anne Ditto and Dr. Alan Koterba from Northwestern Memorial Hospital have been providing specialty care for patients with poorly controlled asthma during an Asthma Clinic held at least once per month.

Eating Right is the new cooking-based nutrition program offered at CommunityHealth in partnership with Operation Frontline. Participants in Eating Right gain a solid foundation in nutrition and the skills to prepare delicious meals on a limited-budget. These 6-week courses are taught by a professional chef and a nutritionist. Since the partnership began in January, more than 60 patients have graduated.

Musculoskeletal (MSK) Complementary Medicine Clinic started in January thanks to a group of physicians from Rush. This clinic provides conservative, non-operative orthopedic medicine for acute and chronic musculoskeletal, spine, nerve, and pain conditions.

The Englewood Satellite Clinic Begins a New Era for CommunityHealth

On September 27, the doors of CommunityHealth's first satellite site opened in the Englewood community on Chicago's south side. This expansion effort brings a desperately needed new resource to a growing population of uninsured, underserved area residents who will now be able to access services much closer to home.

This milestone achievement was several years in the making and exemplifies the civic, institutional and philanthropic partnerships that lie at the heart of CommunityHealth's growth into the largest free clinic in Illinois and one of the leading free clinics in the nation. Described by many as a model private-public partnership, the new health center is located within a Chicago Department of Public Health facility. Through the leadership of Senator Mattie Hunter (3rd District), a capital grant was secured to finance part of the renovation, with Alderman Willie Cochran (20th Ward) also lending his valuable support to the project.

Equally important to the early success of CommunityHealth's new multi-site operation has been the ongoing commitment of the private sector. Through leadership gifts from the Crown Family Philanthropies, Northwestern Memorial Hospital, and the Washington Square Health Foundation -- and an evolving partnership with the University of Chicago Medical Center, the Englewood satellite site reflects the collaborative spirit that has long been the organization's hallmark. In addition, CommunityHealth has forged strategic relationships with



Englewood Satellite Site

local organizations and community stake holders and recently acquired the St. Basil's Free People's Clinic (FPC) located on the boundary of Englewood and New City. In dire need of larger space, the FPC is now transitioning its patients to the Englewood clinic where first-third year internal medicine residents from the University of Chicago Medical Center provide care two afternoons/week. (See letter from James Woodruff, M.D. page 3 where he discusses how uninsured patients from Chicago's Southside will now have more convenient access to one of the country's most effective free clinics.)

Guided by the principles of volunteerism, philanthropy, and innovative collaborations that since 1993 have supported and inspired the growth of services and programs at CommunityHealth, the Englewood satellite clinic looks forward to becoming a comprehensive medical home for residents on Chicago's south side and beyond.



Patient: Ms. LaWanna Chalk

Fast Track to Health and Education

Ms. Chalk came to CommunityHealth having learned about us through the Fox News feature that aired on July 7. She is 52 and a resident of the Englewood community. With health concerns and no medical coverage since 2008, Ms. Chalk was one of the first patients to be served at the new satellite site. She spoke candidly about her visit commenting "I love the care I received because they took the time to listen instead of rushing me out of the exam room." Ms. Chalk recalls when she had insurance; the care wasn't as good as what she is experiencing at CommunityHealth. "They help people without other options and they do it with dignity and respect." Ms. Chalk attends Concordia College and is enrolled in a fast track program pursuing a Master of Business Administration and will be sitting for the final two parts of the CPA exam this fall. She helps those in the community with loan modifications as a labor of love. Ms. Chalk plans to tell her sister about CommunityHealth and wants supporters to know what a difference this new resource is making in her life.

Our Mission:

Through an innovative model supported by volunteerism and philanthropy, CommunityHealth will be the leader that defines excellence in delivering comprehensive, patient-centered health care at no cost to low-income uninsured individuals and families in need of a medical home.

Englewood Satellite Site Phase I Renovations – Before and After Photos



Exam Room – Before



Exam Room – After



Patient Intake and Waiting Area – Before



Patient Waiting Area – After



Lab – Before



Lab – After

CommunityHealth wishes to recognize the invaluable contribution of SMNG-A Architects for their outstanding design work and advice.

A letter from Dr. Woodruff:

In the late 1990's, I had the privilege of meeting CommunityHealth founder Dr. Serafino Garella. Our meeting took place at the original clinic on the near Southwest side of downtown Chicago. Dr. Garella beamed with pride as we walked through the operation, moving past the modular-walled exam rooms and into the closet sized dispensary. We discussed the option of bringing University of Chicago internal medicine residents to CommunityHealth for their continuity clinic training experience. To me, a young associate program director in charge of ambulatory resident training, the idea was very attractive, but the logistics were challenging. The distance from our campus was too far, the structure of our inpatient training schedules too rigid. In the following years, our residents and attending physicians participated in CommunityHealth, but only on an individual basis.

Now more than ten years later, a formal relationship between CommunityHealth and our training program has become a reality. CommunityHealth has developed a satellite clinic in Englewood just a few miles from the University of Chicago campus. Fifteen of our residents have volunteered to establish their continuity clinic training experience at that site. They see the Englewood clinic as an opportunity to exercise their values while getting the best possible training. But the benefit is not just to us. Uninsured patients from Chicago's Southside will now have more convenient access to one of the country's most effective free clinics.

Opening day for the new clinic was September 27th. That afternoon, I arrived at the newly remodeled Englewood site with one chief resident and 6 residents. The very first patients to be seen at the satellite were escorted into exam rooms by an enthusiastic and organized staff. With a real sense of excitement, we set to work. At the end of the afternoon, our team stood together with a strong sense of pride. It was pride that came from being at the start of something special and from using our training to deliver care to the most needy. We left clinic with great anticipation of our return in the coming weeks and months.

I am grateful for the opportunity to work with CommunityHealth. It is an organization that provides high quality, well-coordinated, and compassionate care. Furthermore, it combines these qualities with a strong sense of mission and professionalism. What better training experience can one offer the future of our profession?

James N. Woodruff, MD
Associate Professor of Medicine
Residency Program Director
Vice Chair for Education
Department of Medicine
The University of Chicago



Are you inspired by Dr. Woodruff's story and would like to volunteer at our Englewood Satellite Site?

Contact Kelly Tondini at 773-969-5923 or visit our website at www.communityhealth.org



James N. Woodruff, MD Residency Program Director
The University of Chicago



Opening Day September 27, 2010
University of Chicago Residents

Volunteers at a Glance



- 41,183 hours were donated by volunteers during the first nine months of the year – representing a 9% increase over 2009
- 81% of health center volunteers have already met their goal of providing at least 100 hours of service in 2010

Other highlights include...

- More than 275 primary care providers and over 150 specialty providers currently volunteer in the health center
- Over 250 other volunteers provide support as Spanish and Polish interpreters, lab and pharmacy technicians, triage and front desk assistants... and more
- Clinic Volunteers of the Month: Jacky Castellanos, Michael Graca, Izadora Torres, Elvira Becker, Marta Majcherska, Jenilee Haynes, Marianna Guerra, Teela Hobbs, Abdallah Hishmeh
- Volunteer Providers of the Month: Sara Ohlsson (RN), Dr. LJ Witkowski (Dentist), Dr. Jerome Handler (Primary Care), Bill Wagley (Pharmacist), Dr. Lydia Engwenyu (Rush Continuity Resident), Melissa Edwards (Pharmacist), Dr. David Ginsburg (Primary Care), Dr. Walter Wojcik (Neurology), Dr. Ronald Lorenzini (Gynecology)

Case for Support

CommunityHealth • Serving the uninsured since 1993

In 1991, our founder, Dr. Serafino Garella canvassed targeted communities completing a door-to-door questionnaire. The results of this survey established the significant prevalence of uninsured residents with unmet health care needs and documented the barriers they confronted when attempting to seek care. In addition, Dr. Garella met with religious leaders, community organizers, and school administrators to discuss the need for a free clinic. The results of these activities confirmed that need and provided the impetus for support by CommunityHealth's original funders, the Chicago Community Trust and the Washington Square Health Foundation. Today, we are the largest free clinic in Illinois and are recognized as one of the leading free clinics nationwide providing free, high quality medical and dental care, as well as mental health services and health education classes.

More than 8,000 uninsured patients will make close to 25,000 medical visits this year to benefit from our free services. These are hard working individuals who do not qualify for Medicaid but earn too little to afford insurance. Services are provided by over 400 volunteer physicians who are joined by nearly 350 other dedicated individuals who donate their time and talent in the belief that no one should go without healthcare. Countless others receive the indirect benefit of living in a community where efforts such as ours improve the quality of life for all. Each year we approach individuals, foundations, and corporations to raise money to help cover our mounting expenses. For 17 years, we have never received reimbursement from Medicaid or Medicare or any third party payer. We rely on donors such as you to make possible our ongoing programs and services. You enable us to undertake important new initiatives, increase the number of on-site specialty services, expand mental health offerings and health education programming, and broaden our reach to vulnerable residents and communities across Chicago. Even after health care reform, the numbers and needs of the uninsured will remain significant. CommunityHealth remains committed to being a medical home for those who have nowhere else to turn – both now and in the future. The vital services we offer are made possible by the thoughtful generosity of supporters such as you. We sincerely hope you will be able to help us with a gift this year. Thank you.

Challenge Grant Opportunity

– Increase the Impact of Your Support Today!



An anonymous donor has agreed to match new and increased donations dollar-for-dollar up to \$50,000 -- automatically doubling the impact of your gift. A gift today will enhance our services and allow us to fulfill our mission to ensure that no one goes without health care. This is the same mission that has inspired our growth from a tiny storefront clinic in 1993 to a full-service health center and satellite site in 2010. Please donate now.

Seeing is Believing

And we would love to see you.



Englewood



West Town

If you would like to tour the Englewood or West Town health centers, please call Melanie Frazier, Director of Development at 773-969-5942 to arrange a visit.



communityhealth

2010

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