

# CommunityHealth Newsletter

## Volunteer Spotlights



### Sam Goodman

Sam Goodman has been a front desk since January 2010. Sam is also a dedicated member of the Board of Directors. Sam is clearly dedicated to the mission of CommunityHealth. He volunteers at the front desk and has become our “go to guy”. He goes far above and beyond in everything he does—he taught himself Spanish in order to be able to assist in making calls to both our Spanish and English speaking patients.

Sam’s warm personality and wonderful sense of humor make him a joy to be around. He is a valuable member of the CommunityHealth team!

Thank you Sam!

### Dr. Laurence Gott



Dr. Laurence Gott has been a volunteer Urologist since July 2011. He has been driven to assist our patients since he started volunteering. Over the past several months he has made it a point to come in as often as possible to help lower our Urology waiting list. He has also been very helpful by getting our patients seen for outside referrals.

Dr. Gott is originally from Chicago but currently resides in the suburb of Barrington. His hobbies include spending time with his nine grandchildren and being outdoors.

Dr. Gott attended medical school at the University of Illinois. He decided on a career in medicine because he wanted to help people. He started volunteering at CommunityHealth for the same reason. His favorite aspect of volunteering is the “wonderful environment in which to help patients”.

Thank you Dr. Gott!

## CommunityHealth Events

### Save the Date: CommunityHealth 2012 Gala

Saturday, April 28

Harold Washington Library Winter Garden

For more information please visit [www.communityhealth.org](http://www.communityhealth.org) or contact:

Madalyn Messer-Brooks at [mmesser@communityhealth.org](mailto:mmesser@communityhealth.org)

# Provider Updates

## Pharmacy Updates

- Sanofi Aventis, will no longer be providing medications to our patients. Sanofi medications include Lantus and Apidra insulins. Because of this loss, we are now working to enroll all patients in need of insulin into one of the available patient assistance programs (PAP). These programs are offered through pharmaceutical companies and provide patients with free medications and/or supplies if the patient qualifies financially
- The PAP system will be crucial for obtaining necessary therapy for our patients while allowing us to continue to provide other medications to our patients with our available resources. If you have a patient on insulin therapy or have any questions on these new practices, please ask the pharmacy about enrolling your patient

## Standing Orders

- Standing orders for treatment adjustments that provide an algorithm for diabetic treatment adjustments to be made by staff nurses and pharmacists have been approved
- Using this algorithm, staff nurses and pharmacists seeing patients with uncontrolled diabetes can advance the patients' treatment according to very clearly defined guidelines. This standing order was developed in order to improve the glucose control for our patients with diabetes

## Paragaurd IUD Available

CommunityHealth recently received a donation of 100 Paragard IUDs.

- Please let your patients know about this birth control option
- Mirena IUDs can also be received through patient assistance program applications, but there is a wait time to get approval
- For either IUD option, providers should fill out the IUD checklist (ask clinic coordinator for a copy), complete a PAP smear, complete STD testing for Gonorrhea and Chlamydia, and complete a wet mount for trichomonas, BV, and candida
- If a patient wishes to have a Paragard IUD, they can be scheduled with the gynecologist for insertion who will perform a pregnancy test at the time of insertion. If the patient prefers a Mirena, a patient assistance application will be completed and the patient will be scheduled with a gynecologist within 3 months.

## Nursing Appointments for Blood Pressure and Blood Glucose Checks

- Nursing appointments are available for monitoring of blood pressure and blood glucose for patients with uncontrolled diabetes or blood pressure.
- If you are requesting that a patient see a nurse for a blood pressure or blood glucose check, please remember to indicate your goal range for the patient's blood sugar or blood pressure and what specific interventions are needed (ex. medication adjustments or changes in follow up) if the patient is not meeting these goals.
- Documenting this information in your note allows for better communication between you and the nurse following up with your patients in order to address patient needs more efficiently.
- Any questions about algorithm please contact Emily Hendel Nurse Manager, at (ehendel@communityhealth.org)

## Medical Student Updates

- Interpreter Trainings: 2/18 and 3/17 from 1:30 – 4pm at West Town; Please send names of participants to Kelly Tondini at Ktondini@communityhelath.org
- Please update Kelly on any changes to your steering committee
- Next Meeting will be in March (Date TBA)

## CommunityHealth Updates



### Join CommunityHealth on LinkedIn and Facebook!

- CommunityHealth NFP, has profiles in both LinkedIn and Facebook.
- Please use these resources to spread the word about CommunityHealth, helping us recruit more wonderful volunteers like you!



## Closing Due to Inclement Weather

- CommunityHealth staff try to avoid closing unless necessary to avoid canceling patient appointments (which are always at a premium)
- If CommunityHealth decides to close, all volunteers will be informed as early as possible. If you are scheduled you will be notified by Kelly Tondini Manager of Clinic Resources and Volunteer Services, immediately.
- You can also find updates about closures on the CommunityHealth website and the Emergency Closure Center online.