Commitment to health

together we can make a difference
1,400 volunteers donated their time

It is estimated that, despite new health coverage options, as many as 513,000 residents of Cook County will remain uninsured in 2018.

Over 450 providers donated medical care

CommunityHealth provided over 23,000 medical and dental visits.

Volunteers provide over 55 thousand hours of their time every year

$7 worth of medical care is provided for every $1 spent

1,400 volunteers donated their time

CommunityHealth treated more than 10,500 patients

23,000

513 thousand
Dear Friends,

One year ago in our Annual Report, we reaffirmed our promise to be the medical home for low-income, uninsured adults and committed to strengthening that mission as the Affordable Care Act rolled out.

This year, we are pleased to report the ways in which our steadfast hold on this promise has opened new doors for CommunityHealth, and how CommunityHealth has opened doors for longtime and new patients. After 22 years serving Chicago’s most vulnerable residents and neighborhoods, CommunityHealth continues to evolve to meet the changing needs of Cook County. Today, we are the largest free clinic in the nation, providing 23,000 medical and dental visits and filling nearly 70,000 prescriptions for our patients in 2014.

This year, we held our doors open and wished many of our longtime patients well as they gained insurance and moved to new medical homes made possible by the Affordable Care Act (ACA). After comprehensive training and certification, our in-house navigators were able to help our patients understand the new law and determine their eligibility for insurance coverage through Medicaid or the marketplace. Our navigators assisted long-time CommunityHealth patients, as well as other community members who simply needed help understanding the ACA. All were provided the caring and personal attention for which CommunityHealth is known.

In 2018, more than 500,000 residents of Cook County still will not have health insurance despite the Affordable Care Act. CommunityHealth is proud to continue to provide the medical and dental care, pharmaceuticals, health education and social services that uninsured adults so desperately need.

Since many of our patients did move to new medical homes, this year we were pleased to be able to offer new patients quick access to initial appointments. In partnership with nonprofits working with adults reentering our community after incarceration and organizations serving the homeless, we reached out to new populations in need of our services. In total, we welcomed 1,114 new patients to CommunityHealth.

Our increased capacity revealed another open door: the opportunity to serve individuals who needed a medical home during a critical time of transition. We welcomed patients who lacked health insurance because they were between jobs, or while they were waiting for approval of their new Medicaid enrollment. Many of them, such as Tara, who you will meet later in this report, became advocates for CommunityHealth.

The Affordable Care Act has brought significant changes to the health care landscape on both the national and local levels. However, the need for high quality, individualized and compassionate care remains constant – prompting CommunityHealth to reaffirm our commitment to those who still struggle to access essential health care. We thank you – our donors, partners, and volunteers for your belief in our mission and support of our work. Thanks to you, our doors remain open for the thousands of individuals who, like Tara, turn to CommunityHealth for their care.

Valery Gallagher
President

Judith Haasis
Executive Director
Tara Schnaible
Former patient of CommunityHealth and current donor
“You never think you’re going to get knocked down”

You never think you’re going to get knocked down,” says Tara Schnaible. Tara was 24 years old and living on her own for the first time in Chicago when she found CommunityHealth. She had two college degrees and had just begun her first full time job.

Young and healthy, Tara didn’t think much about the fact that her job did not provide benefits for the first six months of employment... until she developed flu-like symptoms that kept her in bed for a week. Without extra cash for an urgent care clinic, Tara didn’t know where to turn, but she knew she needed medical attention quickly. She found CommunityHealth during a desperate online search.

Tara never imagined that she would need to find free health care. She says she will not ever forget how it felt to walk into CommunityHealth’s West Town clinic. “Every single person – from the receptionist to the doctors - wanted to help me and make me feel better. It was such a warm and caring environment. Right when I felt most vulnerable, they were there for me.” Tara saw a doctor, received her medication from CommunityHealth’s MedAccess Pharmacy, and began to feel better almost immediately.

In 2014, CommunityHealth made a deliberate decision to open our doors to individuals like Tara, who need a medical home during a period of transition. Our volunteer doctors and nurses and technicians have provided office visits, medications and guidance to people who are between jobs, awaiting citizenship or pending approval for insurance coverage.

If she had not found CommunityHealth, Tara estimates that she would have suffered longer at home and eventually been forced to go to an Emergency Room. CommunityHealth enabled her to avoid hospital bills that would have been debilitating and, more importantly according to Tara, to access personal care from a team of professionals who took their time to make sure she had everything she needed to recuperate. CommunityHealth’s mission is to be a medical home; for no matter how long or short our patients need us, we are committed to providing a welcoming and caring experience for all who walk through our doors.

Tara’s singular experience at CommunityHealth stayed with her. She told anyone she met who was in a similar situation about CommunityHealth. As soon as she was able, she set up a monthly donation, and she is proud to be a CommunityHealth donor. Each month, she takes a moment to think about her donation and remember the valuable care she received at CommunityHealth. “Healthcare should be a basic human right,” she says, “but it is not. I give because CommunityHealth provides that right, and so much more, for those that need it, whenever they need it.”
For more than fifteen years, the Crown Family has provided support for CommunityHealth to open doors – and keep doors open – for thousands of patients in need of a medical home. Christy Prahl, Crown Family Philanthropies program officer, says that the foundation’s partnership sets “an important example in the changing face of healthcare.”

“The Crown Family has a deep and longstanding commitment to free health clinics for those that are most vulnerable,” says Ms. Prahl, “and CommunityHealth provides culturally competent care for all.”

As the Affordable Care Act opens new doors for many CommunityHealth patients, the Crown Family remains committed to ensuring a safety net under the safety net for those who continue to need free health care. CommunityHealth’s work helps patients who are eligible for new health care to access it so that space is available for the most vulnerable to find their medical home at CommunityHealth.

Over the years, Crown Family Philanthropies has provided many types of funding for CommunityHealth. The foundation’s longstanding commitment to access to quality health care aligns with CommunityHealth’s mission to serve those without essential health care in the interest of delivering healthier communities. “CommunityHealth has proven that its high-quality staff and efficient model help achieve that shared mission. The Crown Family continues to support CommunityHealth because they want to sustain resources where those resources are doing the most good,” says Ms. Prahl.

Ms. Prahl also recognizes CommunityHealth’s key role in the new healthcare landscape as not only a provider of health care, but also as a thought leader in the overall discourse around the changes in health care and the impact of the Affordable Care Act. She has participated in many of CommunityHealth’s events, discussions and stakeholder meetings.

Want to learn how you can get involved with CommunityHealth? Visit www.communityhealth.org to find out more.
AUDITED STATEMENT OF ACTIVITIES ENDING DECEMBER 31, 2014

Unrestricted Revenues and Support:
- Contributions $1,131,818
- Special Events $376,045
- Donated Services $4,495,695
- Donated Inventory $14,420,267
- Government Funding $62,317
- Other In-Kind Donations $260,080
- Interest $3,050
- Other $37,862

Total Unrestricted Revenues and Support $20,787,134

Net Assets Released from Restrictions:
- Satisfaction of Program Restrictions $1,340,478

Expenses:
- Program $21,094,172
- Fundraising $475,575
- Administration $227,954

Total Expenses $21,797,701

Increase in Unrestricted Net Assets $329,911

Temporarily Restricted Net Assets:
- Contributions $852,066

Net Assets Released from Restrictions:
- Contributions ($1,340,478)

Change in Temporary Restricted Net Assets ($488,412)

Change in Net Assets ($158,501)

Net Assets at the Beginning of the Year $5,120,486

Net Assets at the End of the Year $4,961,985
Donors

The donors recognized on these pages – and the many others that space prohibits us from listing – supported CommunityHealth in 2014 through their generous financial gifts, grants, and in-kind donations. Because CommunityHealth is not reimbursed by Medicare, Medicaid, or any third-party payer, donors are the lifeblood of the organization. We are privileged to have their confidence and support.

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* Donors who have contributed for 10 years or more
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Dr. Brett Williams
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We would like to thank the many organizations and institutions that partner with us to provide high-quality care.

Advocate Dental Van

* Donors who have contributed for 10 years or more