Mission
Serving those without essential health care

Vision
Building healthier communities
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As is true for any year in the life of CommunityHealth, 2017 was filled with a sense of gratitude for all that our supporters helped make possible. We provided quality care to thousands of low-income uninsured residents in need of a medical home – all at no cost to these hard working individuals. And we stepped up our outreach efforts so that more people living in some of the most under-resourced communities of Chicago could find their way to our clinic doors.

It was also a year of transition as the vast majority of patients being served at our south side satellite became eligible for Medicaid under the Affordable Care Act. After months of discussions with key stakeholders engaged in delivering services at this health center, we determined that the compelling need that prompted our expansion into Englewood in 2010 had now been addressed. Patients who were once unable to access insurance are now covered, and new clinics have moved into the area to serve this new Medicaid population. A true success story!

CommunityHealth suspended services in Englewood on July 1, 2017, and is now focused more than ever on growing our capacity to care for a steadily increasing number of patients at our Lederman Family Health Center based in West Town. We look forward to continuing to explore new ways to build a healthier community – wherever the need exists – for many years to come.

We provided high-quality health care services to over 2,500 patients.

We provided a rich training opportunity for 46 internal medicine residents, coming from The University of Chicago Medicine and Rush University Medical Center.

We provided over 16,000 medical and dental appointments.
ACCESS

PART

One
WHO ARE OUR PATIENTS?

9,311 unduplicated patients

1,391 new patients registered

OVER 80% are long-term medical home patients
WHO ARE OUR PATIENTS?

60% are female

40% are male
**WHO ARE OUR PATIENTS?**

- **52%** are Hispanic
- **49%** are between the ages of 30–49
- **60%** live below Federal Poverty Level ($24,600 for a family of 4)
DONORS + VOLUNTEERS

MADE IT POSSIBLE FOR US TO

provide

20,224

medical and dental visits

dispense

35,815

prescriptions, valued at approx. $11 million
PART Two
QUALITY
WHO PROVIDES THE CARE FOR OUR PATIENTS?

1,202 active volunteers provided

45,087 hours of care
AMONG ELIGIBLE PATIENTS

61% were screened for breast cancer
73% were screened for cervical cancer
61% were screened for colorectal cancer

national average FOR THE UNINSURED IS 38%
national average FOR THE UNINSURED IS 61%
national average FOR THE UNINSURED IS 24%
Among eligible patients:

- **76%** have been screened for HIV
- **68%** have received recommended pneumonia vaccine (over the age of 65)

National average for entire population:
- **54%**
- **60%**
Your support helps reduce emergency department overuse across Chicago area hospitals, saving an average of $9 million each year in the past year.

72% of established patients have not visited an ER (SELF-REPORTED)
PART
Three

VALUE
SINCE BECOMING A PATIENT

68% take fewer sick days from work

79% report feeling “happier overall”
SINCE BECOMING A VOLUNTEER

98% feel connected to CommunityHealth’s mission

93% feel that they are truly making a difference here
PART Four

SUSTAINABILITY
## Unrestricted Revenues and Support

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Contributions</td>
<td>$1,995,669</td>
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<td>Special Events</td>
<td>$515,507</td>
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<tr>
<td>Donated Services</td>
<td>$3,736,945</td>
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<tr>
<td>Donated Inventory</td>
<td>$10,892,442</td>
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<tr>
<td>Other In-Kind Donations</td>
<td>$421,682</td>
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<td>Interest</td>
<td>$2,354</td>
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<td>Investment Return</td>
<td>$8,462</td>
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<td>Other</td>
<td>$36,761</td>
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## Expenses

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<th>Description</th>
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<td>Program</td>
<td>$18,048,276</td>
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<tr>
<td>Support Services</td>
<td>$494,461</td>
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<tr>
<td>Fundraising</td>
<td>$408,326</td>
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**Total Expenses**  $18,951,063

## Change in Unrestricted Net Assets

- $551,621

## Temporarily Restricted Net Assets:

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions</td>
<td>$459,030</td>
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**Net Assets Released from Restrictions:**

<table>
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<tr>
<th>Description</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Contributions</td>
<td>-$789,620</td>
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</table>

## Change in Temporarily Restricted Net Assets

- $330,590

## Change in Net Assets

- $882,211

## Net Assets at the Beginning of the Year

$6,101,924

## Net Assets at the End of the Year

$5,219,713
The donors recognized on these pages – and the many others that space prohibits us from listing – supported CommunityHealth in 2017 through their generous financial gifts, grants, and in-kind donations. Because CommunityHealth is not reimbursed by Medicare, Medicaid, or any third-party payer, donors are the lifeblood of the organization. We are privileged to have their confidence and support.
Mary Sue and Ed Hunia  
Kristin Irving  
Dale and Lynn Johnson*  
Dr. Gary Kaufman*  
Dr. Tom Keeler and Karen Gray-Keeler*  
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American Heart Association
Americares
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CareMessage
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Chicago Community Oral Health Forum
Chicago Department of Public Health
Chicago Network of Subsidized Head-Start Programs
Chicago Public Schools
Chicago State University
College of Pharmacy
Communities in Schools
Consulate General of Mexico in Chicago
Cook County Health & Hospitals System
DePaul University College of Nursing
DERMIO
Direct Relief
Dominican University
ECHO Chicago
Enlace Chicago
Envision Center
Erie Family Health Center
Greater Humboldt Park Community of Wellness
Heartland Alliance Center for Human Trafficking
Howard Brown Health Center
Illinois Tobacco Quitline
LEARN Charter Schools
Loyola University Stritch School of Medicine
Malcolm X College Dental Hygiene Program
Mercy Hospital & Medical Center
Midwestern University Chicago College of Osteopathic Medicine
Midwestern University College of Pharmacy
NeedyMeds
National Association of Free and Charitable Clinics
The Night Ministry
Northwestern Medicine
Northwestern Medicine Dental Clinic
Northwestern Medicine Diabetes Collaborative
Northwestern Medicine Medical Explorers Program
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